

SOUTHERN FOCUS VISION CENTER INSURANCE GUIDE

BILLING TAX IDs

Your practice will file with your existing Tax ID: 20-3844953, that will be listed on all insurance portals and claims. While processes will be updated with TeamVision's systems and support teams, it's important to know what TIN and Insurance portals you will be using to file claims and verify eligibility.

INSURANCE	POST INTEGRATION
Eyemed	File with Ciao! Optical.
All other carriers	File with Tax ID: 20-3844953

MEDICAL AND ROUTINE BILLING PROCESS

Basden Eye Care will be the legal entity (tax ID) listed on all insurance claims. While processes will be updated with TeamVision's systems and support teams, it's important to know who will be filling claims by each carrier.

MEDICAL INSURANCE

Carrier	Future State	Cash Posting
Medical & Medicare	<ul style="list-style-type: none"> Billed through RevolutionEHR & Trizetto Medical biller to scrub claims and submit Enter services into Ciao! Optical 	Site/Medical Biller Posts in E.H.R.
Medicaid	<ul style="list-style-type: none"> Billed through RevolutionEHR & Trizetto Medical biller to scrub claims and submit Materials filed through portal using frame kits Enter services into Ciao! Optical 	Site/Medical Biller Posts in E.H.R.

ROUTINE VISION INSURANCE

Carrier	In Ciao!	Future State	Cash Posting
VSP	Bill Actual Plans	<ul style="list-style-type: none"> Site to enter services into Ciao! Optical Mason Billing Department files claim Print packing and mail frame to lab (within 72 hours of tender) 	Back Office (AS400)
	Auto Calculation Plans	<ul style="list-style-type: none"> Site to enter services into Ciao! Optical Only available for Exams and Contact Lenses with a U&C under \$1000 Must select correct plan in Ciao! Optical (Choice & Copay), sperate authorizations (exam/materials), correct ID, primary details Auto-files every Thursday 837 file Site will be notified if claims denied 	Back Office (AS400)
EyeMed	Auto Calculation Plan	<ul style="list-style-type: none"> Ciao! Optical will file the claim 	Back Office (AS400)

LABS

INSURANCE	LAB
Medicaid	Classic Optical
Eyemed	RxO
VSP	New Southern Lab Accounts: 0215-058970 *add to eyefinity dropdown

Lab Notes:

- Only insured/claimed eyewear orders may go to Insurance Required labs.
 - In LPA, mark as RxSun Authentic
- 2nd Pair or private pay orders will always go to RxO.

Southern Lab Address:

1856 Corporate Dr # 150,
Norcross, GA 30093

PH: 800-765-7343

FRAME KIT UPCS

Medicaid Frame Kit UPC's	
Article Description	UPC
ACQ Consignment-adult OPT	20500002485125
ACQ Consignment-kids OPT	20500002485132

Notes:

- Do not inventory Frame Kits

MEDICAL INSURANCE

MEDICAL PLANS

- All Medical Plans in Ciao! Optical are Bill Actual, meaning you need to **invoice in RevolutionEHR**, account for patient copay payments and then **enter into Ciao! Optical**.
- INSURANCE BALANCE (Ins. Resp.) = PLAN PAYS in Ciao! Optical.
- In RevolutionEHR, **leave the insurance balance**. Claims will be filed from here through Trizetto and adjusted when the EOB is received. Billers will manage this.
- **USE MEDICAL PLANS IN CIAO! OPTICAL INSURANCE SEARCH TO BYPASS CLAIM FORM SCREENS.**

PLAN NAME	PLAN ID
MEDICAL VIVA-BAS	1837688
MEDICAL- CIGNA HEALTH SPRINGS-BAS	1840154
MEDICAL- ASCENSION COMPLETE-BAS	1840155
MEDICAL- UNITED MINE WORKERS-BAS	1840156
MEDICAL CANOPY SOUTHLAND-BAS	1837689
MEDICAL MEDICARE-BAS	1837690
MEDICAL MEDICAID-BAS	1837691
MEDICAL TRICARE-BAS	1837692
MEDICAL BCBS-BAS	1837693
MEDICAL CIGNA-BAS	1837694
MEDICAL AETNA-BAS	1837695
MEDICAL UHC-BAS	1837697

[CLICK HERE](#) to for step-by-step directions for Entering Medical Plans in Ciao! Optical.

ROUTINE INSURANCE

ROUTINE PLANS

- In **RevolutionEHR**, discount services and record as paid and **enter into Ciao! Optical**.
- **There should be no patient or insurance balances left in RevolutionEHR.**
- Select plans in Ciao! Optical are auto-calculation plans. Others are Bill Actual, meaning you need to reference the patient benefit summary and manually enter the copays, plan pay amounts and discounts into Ciao! Optical
- INSURANCE BALANCE (Ins. Resp.) = PLAN PAYS in Ciao! Optical.

PLAN NAME	PLAN ID
VSP-BAS	1837699
EyeMed	Search Member
NEW SOUTHLAND ENHANCED-BAS	

[Basden Eye Care Auto-Calc Plan ID's](#)

[CLICK HERE](#) to for step-by-step directions for Entering Routine Plans in Ciao! Optical.

VSP

VSP Reimbursements

	SIGNATURE PLAN	CHOICE PLAN
Eye Examinations	PLAN PAYS	PLAN PAYS
Comprehensive Exam: New 92004 Est. 92014	\$53.60	\$52.40
Intermediate Exam: New 92002 Est. 92012	\$41.10	\$31.90
Refraction: 92015	\$13.40	\$13.10
Material Dispensing	PLAN PAYS	PLAN PAYS
Single Vision Lenses	\$30.98	\$14.00
Bifocal Lenses**	\$51.90	\$18.00
Trifocal Lenses	\$50.83	\$21.00
Lenticular Lenses	\$71.16	\$29.40
New Frame	\$44.05	\$17.00

New Portal Login:

- User ID: 2056317700
- Password: Update75

LAB: Southern Labs, mark as Rx Sun Authenticity in LPA

BILLING:

- Bill Actual: Site
- Auto-calculation: Auto file

PLAN ID:

- 11837699(Bill Actual Plan)
- Auto-Calc plans for Exams and Contact Lenses

[Basden Eye Care Auto-Calc Plans](#)

VSP offers additional reimbursement when you include diagnosis codes or select conditions on your VSP claims for patients with chronic conditions. For each patient, you can earn. Add applicable amount to Plan Pays – diagnosis codes must be on claim in Eyefinity if entered in Ciao! Optical

- Diabetes – \$5
- Diabetic Retinopathy – \$5
- High Cholesterol – \$2
- Hypertension – \$2

EXAM PLAN PAYS = VSP REIMBURSEMENT – PATIENT EXAM COPAY + CHRONIC CONDITION

Auto-Calc plans would need to be edited.

NEW SOUTHLAND ENHANCED

[Basden Eye Care Auto-Calc Plans](#)

LAB: RxO

BILLING: Mason

PLAN ID: X


*See member benefit summary and attached fee schedules for additional details

	PATIENT PAYS	PLAN PAYS
Exam (92004, 92014, 92015)		
CL Fit		
Frames (V2020, V2025)		
Lenses		
Contact Lenses		




REFERENCE TOOLS

[Click Here](#) to be redirected to the **Lens Portfolio Guide**:

LENS PORTFOLIO



Click on names below to see pricing and enhancement details. January 2025

<h3>Single Vision</h3> <ul style="list-style-type: none">• Eyezen® Start™• Eyezen®+• Eyezen® Kids• Digital (DST)• Conventional• Sun	<h3>Progressive</h3> <ul style="list-style-type: none">• Varilux® XR Track Fit™• Varilux® XR Fit™• Varilux® Comfort Max Fit• Premium Progressive• Computer• Sun	<h3>Other Lenses</h3> <ul style="list-style-type: none">• Bifocal• Trifocal• Slab Off• Wrap
 <h3>Ray-Ban® Authentic Lenses</h3> <ul style="list-style-type: none">• Clear• Sun	 <h3>Oakley® Authentic Lenses</h3> <ul style="list-style-type: none">• Clear• Sun	 <h3>Costa Del Mar® Authentic Lenses</h3> <ul style="list-style-type: none">• Sun
<h3>Enhancements</h3> <ul style="list-style-type: none">• Transitions®• Crizal®	<div><h3>Insurance Classifications</h3><ul style="list-style-type: none">• Lens Designs and Materials• Coatings, Light Filters, and Add-Ons• Exam and Diagnosis Codes</div>	<h3>Power Ranges</h3> <ul style="list-style-type: none">• Lens Power Ranges• Frame Power Ranges